

# **Cookie Policy**

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### 1. Introduction

This Cookie Policy explains how **DALAT SIA** ("we," "us," "our") uses cookies and similar tracking technologies on the Dialogios platform, available at <a href="https://www.dialogios.com">https://www.dialogios.com</a> and <a href="https://www.dialogios.com">https://www.dialogios.com</a> and <a href="https://www.dialogios.com">https://www.dialogios.com</a>.

By using our website, you agree to the use of cookies as described in this Policy, unless you disable them via your browser settings.

#### 2. What Are Cookies?

Cookies are small text files that are stored on your device when you visit a website. They help websites remember your actions and preferences over time (such as login, language, or analytics settings), so you don't have to re-enter them each time.

Cookies may be:

- Session cookies, which are deleted after you close your browser;
- Persistent cookies, which remain on your device until they expire or are deleted.

### 3. Types of Cookies We Use

We use the following categories of cookies:

#### 3.1. Strictly Necessary Cookies

These cookies are essential for the platform to function and cannot be switched off. They are usually set in response to actions made by you, such as logging in, authenticating your session, or setting privacy preferences.

#### 3.2. Performance and Analytics Cookies

These cookies collect information about how visitors use our website, such as which pages are visited most often or whether users encounter errors. We use **Google Analytics** for this purpose.

Analytics cookies help us improve the website's performance, but do not collect directly identifiable personal data (such as names or emails).

#### 4. Third-Party Cookies

We may use cookies provided by trusted third parties, including but not limited to:

- Google Analytics to track and report website traffic;
- Payment service providers to enable secure and functional payment processing (e.g., Stripe).

These third-party services may set their own cookies and have their own privacy and cookie policies, which we encourage you to review.

# 5. Managing Cookies

You can control or delete cookies at any time using your browser settings. You can also:

- Block all cookies;
- Allow only certain types;
- Delete cookies after each session.

Please note that disabling certain cookies may impact the functionality of our platform.

For more information, visit:

https://www.allaboutcookies.org https://www.youronlinechoices.eu

## 6. Changes to This Policy

We may update this Cookie Policy from time to time. Updates will be posted on this page with the date of the last revision. If material changes are made, we may notify users through the platform or email.

# 7. Contact

If you have any questions about our use of cookies, please contact:

## **DALAT SIA**

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